

## Volunteering FAQ's

### What does the recruitment process look like?

- The first step is to contact us or submit an [Expression of Interest](#).
- You'll then talk to our Volunteer Co-ordinator about your interests and the charities current volunteer opportunities.
- If there is an opportunity that you are interested in, we will meet in person or online.
- After this, if both parties are happy, you'll be offered the volunteer role on condition of two reference checks and providing some documentation such as forms of ID (if relevant to your role). This will be explained when you make an enquiry. We will support you throughout this process.

### When will I start?

- It should take approximately two weeks after submitting an Expression of Interest, but this does depend on factors such as, when we hear back from references and the role you are applying for.

### What is the time commitment?

- The preferred time commitment will depend on the role however we will be as flexible as possible, so that volunteering fits around your other commitments. We will talk to you about what time you would like to give before applying.

### How will I be supported as a volunteer?

- In your role you will be welcomed, inducted and supported by the Volunteer Coordinator.
- All our volunteer roles are open to all. ACT is committed to a policy of treating all its volunteers equally. No volunteer will receive less favourable treatment because of any 'protected characteristics.' ACT wishes to attain a volunteer team which has a profile that is representative of the communities, from which it is drawn and will always make reasonable adjustments as identified through discussion with you.
- You'll receive the training you need to carry out your role and will be reimbursed for reasonable out of pocket expenses incurred through volunteering.
- You will be invited to volunteer social and information sharing events and will receive regular updates about the charity and volunteering.

### What information will you ask for from me and what will you do with it?

- Please read our [privacy statement](#)
- We also provide details within the [Expression of Interest](#) form.